



## Core Competencies

CC Pace has been delivering IT solutions that provide business value to our clients for over 37 years. For 18 years we have used Agile as our primary delivery process. Along with our core competency of software development and deployment, our expertise has resulted in a robust training and coaching practice operating for more than 10 years. Our consultants possess years of Agile project experience along with certifications such as CSM, CSPO, ICAgile, PMP, SAFe, and others.

### Agile Software Development

- JavaEE, .NET, AngularJS, other modern coding technologies
- Automated and Manual Testing
- Business Analysis
- Project Management
- Cloud Migration, Mobile, Big Data

### DevOps

- End-To-End Automated Deployment
- Supporting complex Deployment Pipelines
- Configuring Continuous Integration and Continuous Delivery
- Developing Lean Metric Reports
- Using Jenkins, Amazon Web Services, Azure, TeamCity

### Agile Coaching

- Agile Assessments
- Agile Project Management
- Agile PMO Support
- Coaching at the Team, Program, and Portfolio Level

### Agile Training

- Certified ScrumMaster (CSM)
- Certified Scrum Product Owner (CSPO)
- Kanban
- Scaled Agile Framework (SAFe)
- ICAgile ICP Agile Fundamentals
- ICAgile Agile Team Facilitation

## Clients and Partners

AT&T Government Solutions  
Centers for Medicare and Medicaid Services  
DC Government  
Department of Agriculture  
Department of the Army  
Department of Commerce

Department of Homeland Security  
Department of Health and Human Services  
Department of Housing and Urban Development  
Department of Justice

Department of Veteran's Affairs  
General Services Administration  
National Institutes of Health  
Northrop Grumman  
NCI  
Phacil

## Lean-Agile Healthcare Practice

For the past decade CC Pace has been assisting healthcare organizations in their adoption of Lean-Agile practices with the goal of improving efficiency and eliminating waste in their business processes. In 2018, we expanded our Lean-Agile coaching and training services to the Centers for Medicare and Medicaid Services (CMS). CMS opens a new chapter for us in the clinical quality of care arena, working with systems designed to monitor and enable better healthcare outcomes for Medicare and Medicaid recipients. CC Pace is proud to be part of this effort.



## General Services Administration

CC Pace provided Agile Project Management (SAFe) training and coaching to the Integrated Award Environment (IAE) team and PMO. The IAE program includes more than 120 members and this was the first use of SAFe within the organization. CC Pace worked extensively with the project management and Product Owners throughout the project. This included coaching during the PI Planning meetings and individual coaching to the Release Train Engineer as well as development teams, software architects, and operations staff.



## Bureau of Alcohol, Tobacco, Firearms, and Explosives

CC Pace provided both Agile training and Agile coaching to ATF enabling the Bureau's transformation to Agile. Five different courses were delivered to the agency which were customized for teams and executive leaders depending on role. Technical and process coaching were provided to a team working on the first pilot project within the Intelligence and Information Systems Branch. The project was successful and the lessons learned enabled the organization to quickly adopt Agile in future projects.



## Customs and Border Protection

In a somewhat novel engagement, CC Pace provided Kanban training and coaching to the Office of International Trade at CBP. Two multi-day training sessions were delivered to 40 OIT lawyers and this was followed by a short coaching engagement to enable them to put their lessons learned in class into action. Kanban was used to identify various ways of reducing process time, identifying bottlenecks in the workflow, and reducing the backlog of pending applications.

